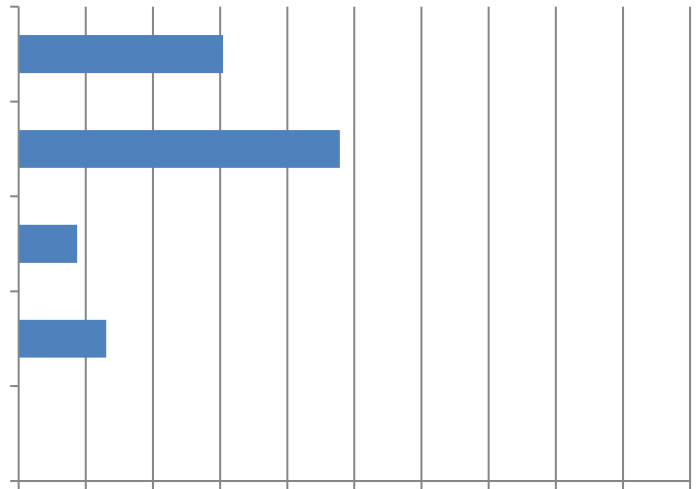


N R R RN R R

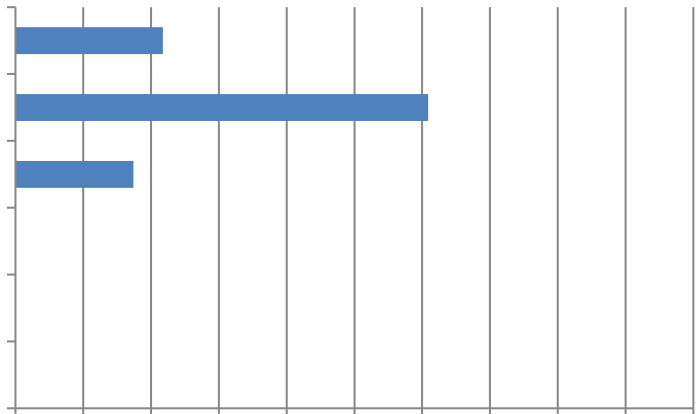
1. What types of construction services do you engage in? (Mark all that apply) Responses: 23

2. Are you familiar with the 811/call before you dig program/requirements in areas you work in? (Mark all that apply) Responses

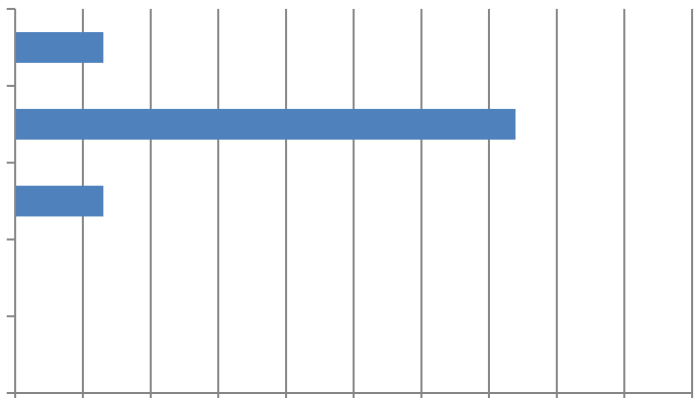
4. How do you feel about your state's 811/ one call system? Responses: 23



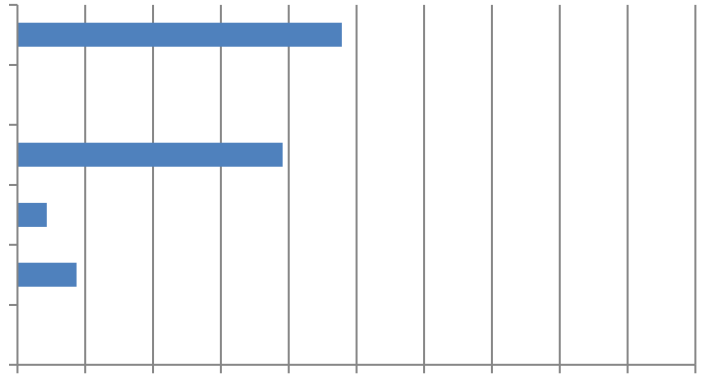
5. Is the 811-system responsive to all requests in a timely manner? Responses: 23



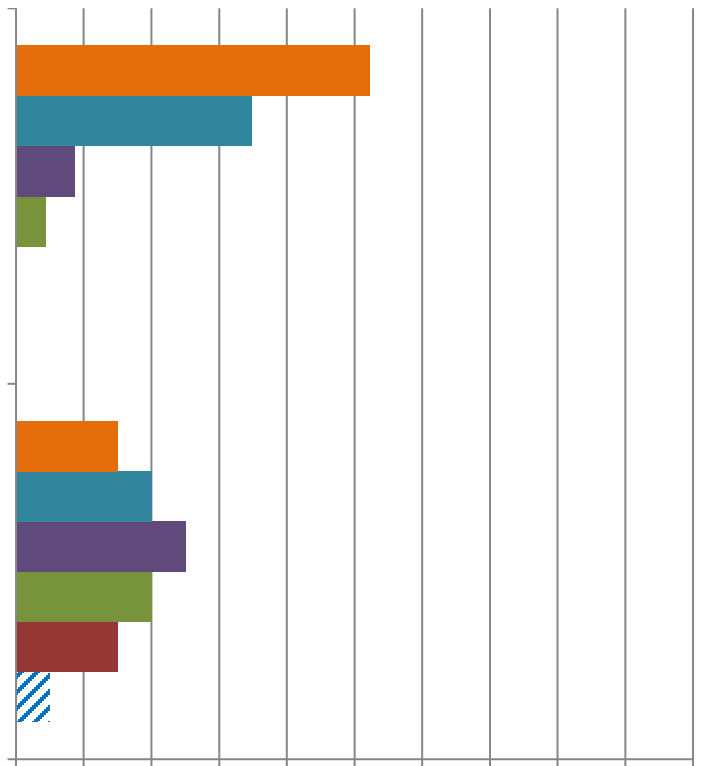
6. How long does it usually take the 811 system to respond? Responses: 23



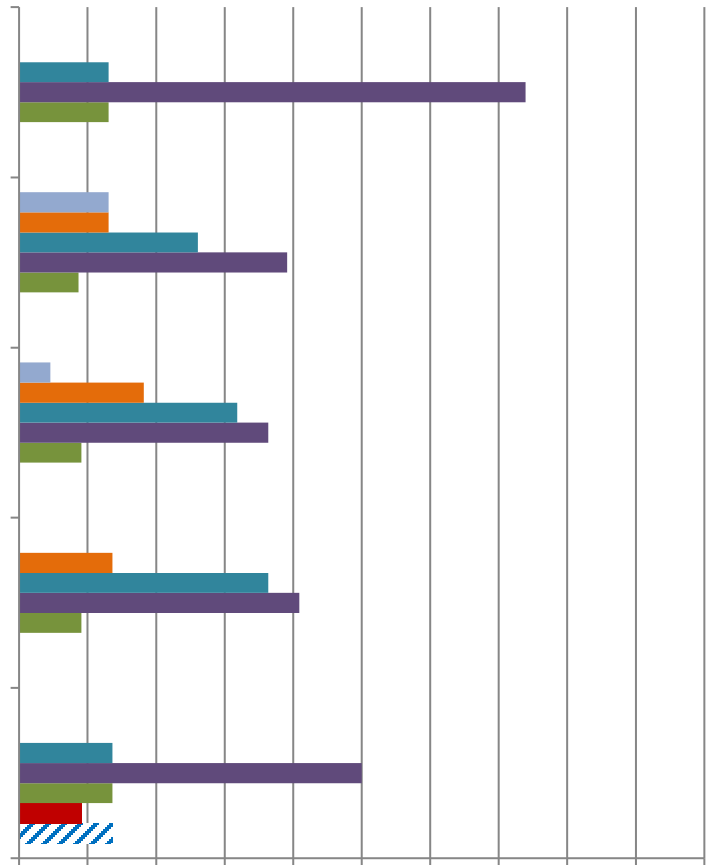
7. What do you believe is causing most of the delays? Responses: 23



8. Does your organization utilize the state 811 website for submitting tickets and online training resources? Response: 23

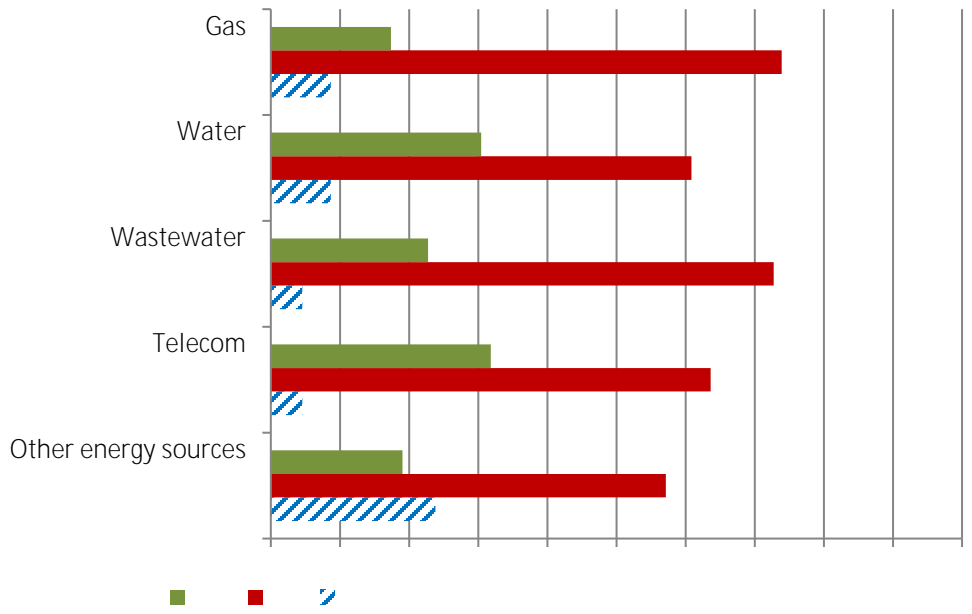


9. How satisfied are you with each utility sector's processes surrounding 811 systems? Responses: 23

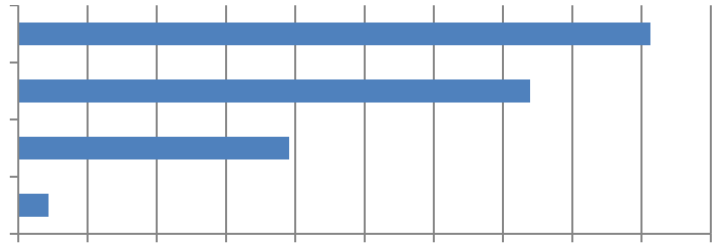


10. How often are utilities buried at documented depths? Responses: 23

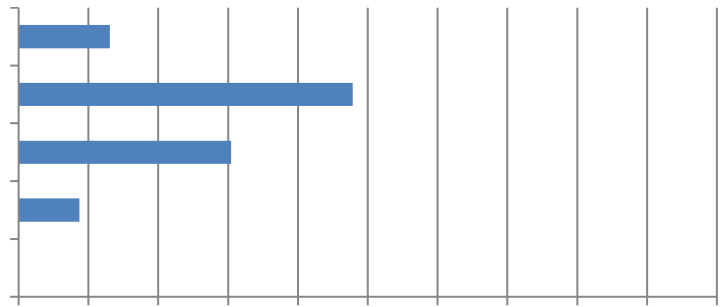
11. Are any types of utilities more responsible for causing 811 response delays than others? Response: 23



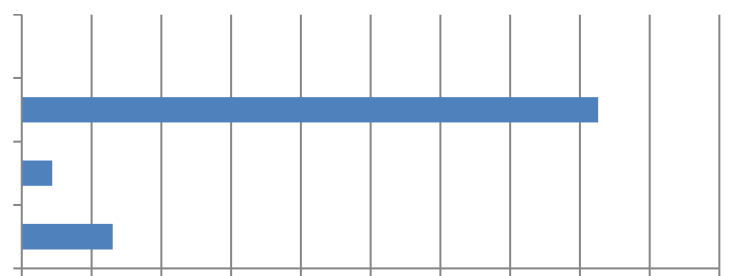
12. What of the following do 811 response delays affect? Responses: 23



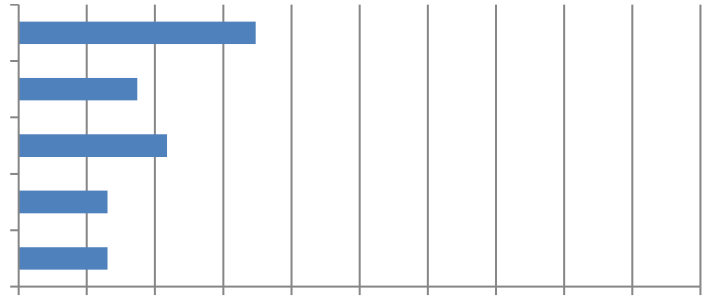
13. Do you "white line" the area you would like located in advance of submitting a locate request? Response: 23



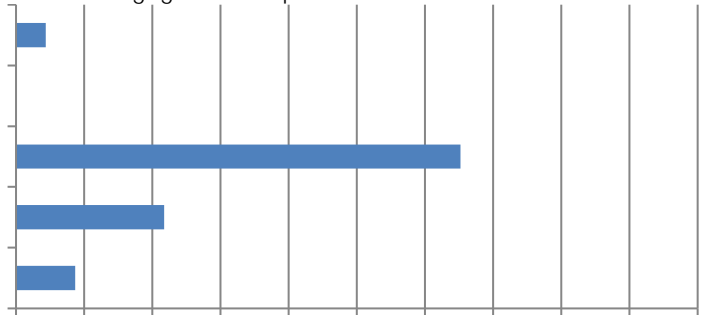
14. Do you pothole prior to conducting utility excavation, if necessary? Response: 23



15. Does your organization utilize a dig permit to document the process steps taken prior to starting the excavation? Response: 23



16. What required training do you mandate your contractors engage in? Response: 23



17. Do you conduct training courses in-house or is this done by a third party? Response: 23

18. Does this training also apply to any subcontractors, third parties or union members that may be working on utility projects? Response: 23

19. Have you received an insurance claim relating to utility work within the past 12 months? Response: 23

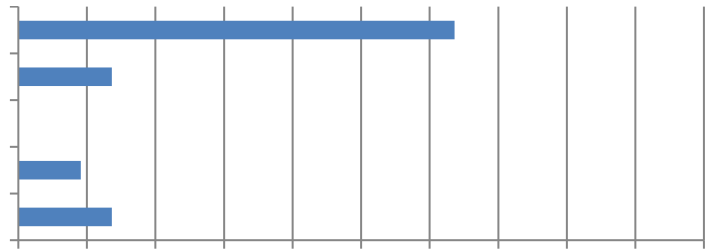
20. Considering all insurance claims your company has received, how many are related to utility work?
Responses: 21

21. How much does the average claim seek? Responses: 6

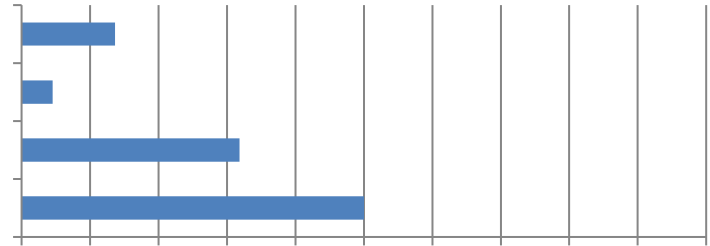
22. If you receive a claim, who is it coming from? (Mark all that apply) Responses: 6

23.

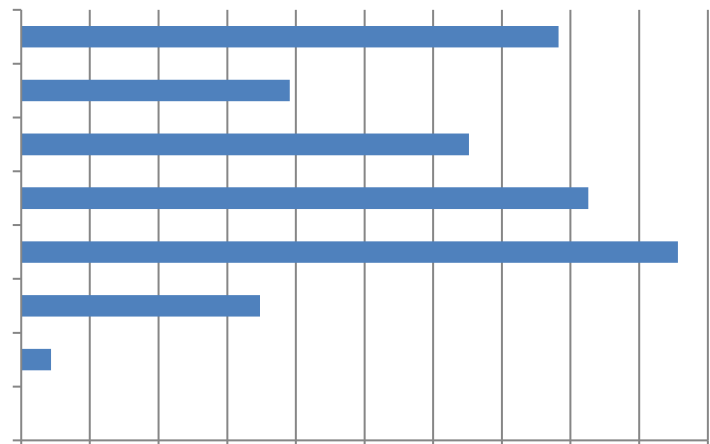
24. Does your organization have a formal utility strike avoidance program? Responses: 22



25. How many workers does your company employ? Responses: 22



26. What types of excavating equipment do you primarily use? Responses: 23



27. What newer technologies do you or your company use as part of utility excavation? Responses: 18