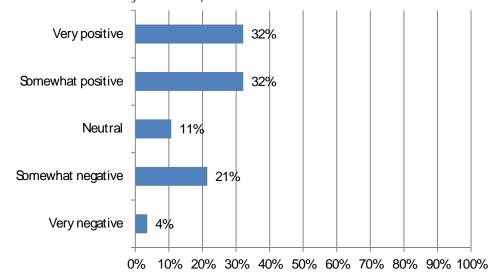
2024 Utility Infrastructure Division Survey Midwestern Results

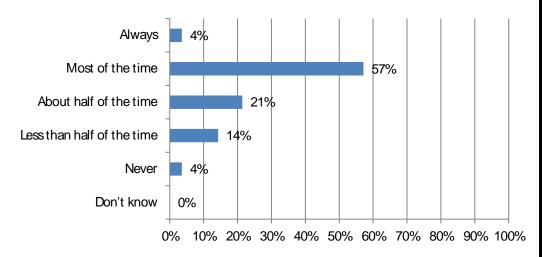
Total number of respondents: 28

1. What types of construction services do you engage in? (Mark all that apply) Responses:

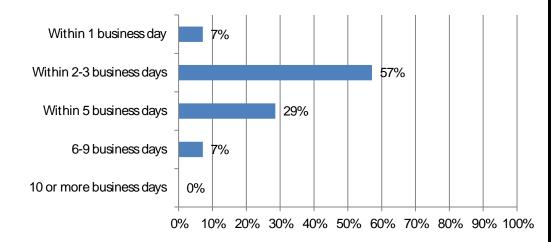
4. How do you feel about your state's 811/ one call system? Responses: 28



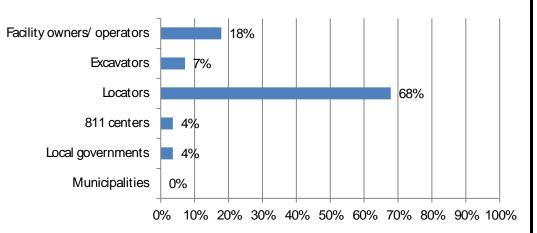
5. Is the 811-system responsive to all requests in a timely manner? Responses: 28



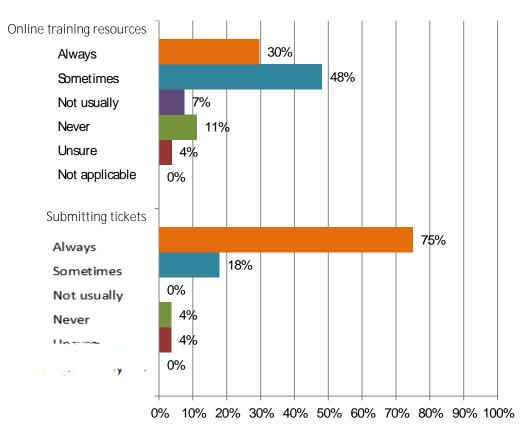
6. How long does it usually take the 811 system to respond? Responses: 28



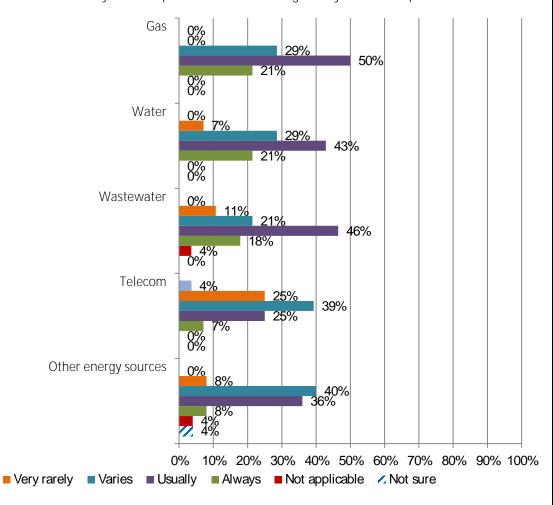
7. What do you believe is causing most of the delays? Responses: 28



8. Does your organization utilize the state 811 website for submitting tickets and online training resources? Response: 28



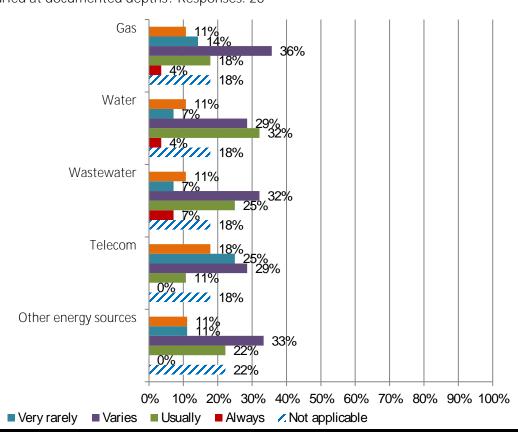
9. How satisfied are you with each utility sector's processes surrounding 811 systems? Responses: 28



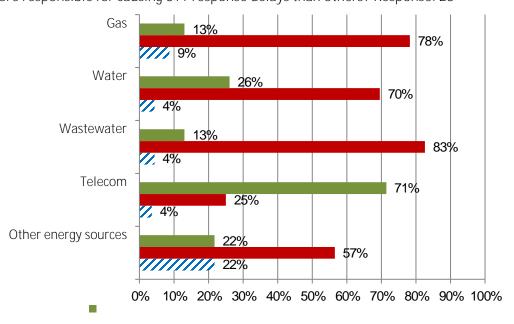
10. How often are utilities buried at documented depths? Responses: 28

Never

Never



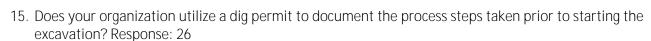
11. Are any types of utilities more responsible for causing 811 response delays than others? Response: 28

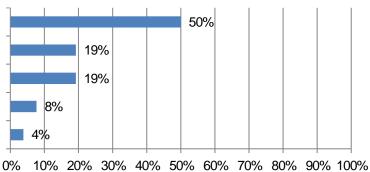


12. What of the following do 811 response delays affect? Responses: 28

13. Do you "white line" the area you would like located in advance of submitting a locate request? Response: 28

14. Do you pothole prior to conducting utility excavation, if necessary? Response: 28





16. What required training do you mandate your contractors engage in? Response: 27

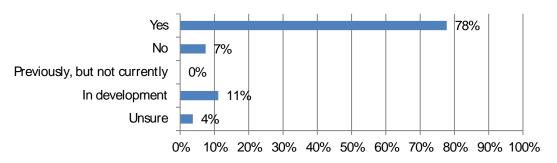
17. Do you conduct training courses in-house or is this done by a third party? Response: 28

18. Does this training also apply to any subcontractors, third parties or union members that may be working on utility projects? Response: 28

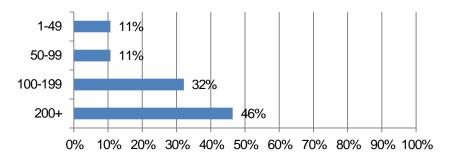
19. Have you received an insurance claim relating to utility work within the past 12 months? Response: 28

20.	Considering all insurance claims your company has received, how many are related to utility work? Responses: 27
21.	How much does the average claim seek? Responses: 15
22.	

24. Does your organization have a formal utility strike avoidance program? Responses: 27



25. How many workers does your company employee? Responses: 28



26. What types of excavating equipment do you primarily use? Responses: 28

27. What newer technologies do you or your company use as part of utility excavation? Responses: 17